

# BOOSTER<sup>®</sup>

## FAQ:

### Booster Service Providers



#### 1. What is a Booster Service Provider (BSP)?

A Booster Service Provider is a fuel distributor who is contracted to deliver to Booster customers on behalf of Booster.

#### 2. How does working with a BSP differ from working with Booster directly?

Booster ensures the highest quality of service for all of our customers. Booster qualifies service providers to fulfill on our behalf and holds providers to contracted quality standards to exceed customer expectations.

#### 3. Are BSP serviced customers provided the same products and services as customers who are serviced directly by Booster?

As a BSP customer, you have access to our national network of mobile energy providers. This unlocks access to new fuel types not previously available. BSP customers also receive vehicle reporting from their BSP.

#### 4. Is pricing the same via Booster Service Providers?

Although pricing may vary, BSP serviced customers receive cost-savings from bypassing long RFP/procurement processes. They also benefit from streamlined billing and detailed reports that eliminate fraud and help improve operational efficiencies.

#### 5. Where are BSPs located?

Booster has service partners across 48 states, which allows us to accommodate fleets with diverse fueling needs. As your national footprint expands, Booster can support that expansion every step of the way.

#### 6. How is invoicing different?

Invoicing details for BSP-fulfilled sites will be the same as for sites fueled directly by Booster. BSP customers will have access to our Fleet Portal where they will be able to manage their invoices and view valuable fleet data and insights.

#### 7. Are BSP vehicles similar in size to Booster's tankers?

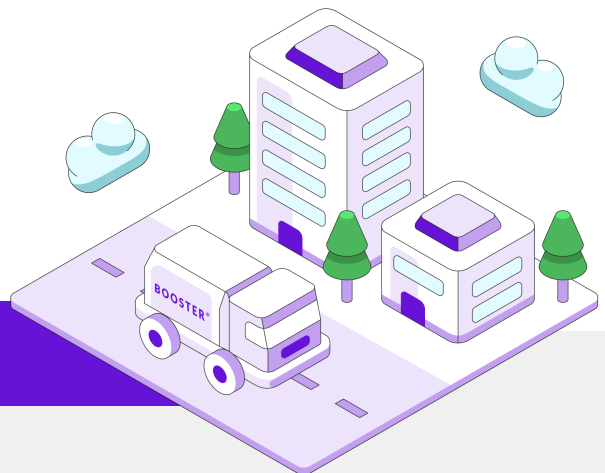
BSP vehicle sizes will vary based on capabilities and service requirements. If you have site-specific requirements, your Booster account manager will connect you with a service provider that best fits those needs.

#### 8. Do BSP service professionals have the same set of certifications that Booster service pros receive?

Yes, BSPs are vetted and contractually obligated to be properly licensed and certified to deliver the specified products/services in the markets in which they operate.

#### 9. Does Booster ensure the same level of safety via BSPs?

Booster sets the bar for safety. As part of the BSP vetting process, we collect safety standards and require that all BSPs follow Booster's strict protocols for spills, response and reporting.



Speak with a Consultant: 1.888.938.3563

Reach out today to our sales team at [fleet@boosterfuels.com](mailto:fleet@boosterfuels.com) to learn more about our mobile fueling services and how we are helping fleets just like yours meet their sustainability goals.

[boosterusa.com](http://boosterusa.com)